Application No. 10/002,745 Information Disclosure Statement

Customer No. 01933

Attorney Docket No. 01703/LH

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Toshio UENO Applicant(s):

Serial No. 10/002,745

Filed November 2, 2001

TECHNICAL SUPPORT SYSTEM For

2153 Art Unit

Examiner Philip J. Chea :

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents P.O. Box 1450

Alexandria, VA 22313-1450

SIR:

TO NO. 1-571-273-8300 TOTAL PAGES: 26 IDS (3)

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper is being facsimile transmitted to the Commissioner for Patents on the date noted below.

N. Donolles

Dated: March 15, 2006

Nalini P. Sahadeo

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It is respectfully requested that the documents listed on the attached forms PTO/SB/08A and PTO/SB/08B be considered and made of record. A copy of the document listed on the form PTO/SB/08B is attached.

It is requested that initialed copies of the Forms PTO/SB/08A and PTO/SB/08B be returned to indicate that the documents listed therein have been considered and made of record. Respectfully submitted,

/Douglas Holtz/

Douglas Holtz Reg. No. 33,902

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MAR 1 5 2006 PTO/SB/08A (08-00) Please type a plus sign (+) inside this box → U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE Application Number 10/002,745 Substitute for Form 1449A/PTO Filing Date November 2, 2001 INFORMATION DISCLOSURE First Named Inventor Toshio UENO STATEMENT BY APPLICANT 2153 Group Art Unit **Examiner Name** Philip J. Chea 2 Attomey Docket Number 01703/LH Sheet of U.S. PATENT DOCUMENTS Kind Name of Patentee or Relevant Publication Date MM-DD-YYYY Cite No¹ Exam. Code² **Document Number Applicant** Portion 5,754,938 Α HERZ et al 05-19-1998 5,895,450 Α SLOO 04-20-1999 6,073,161 A DeBOSKEY et al 06-06-2000 6,289,333 **B1** JAWAHAR et al 09-11-2001 2001/0032210 FRANK et al 10-18-2001 **A1** 6,912,502 **B1 BUDDLE** et al 06-28-2005 **FOREIGN PATENT DOCUMENTS** Kind Name of Patentee or Relevant **Publication Date** Exam Inils Cite Т₿ Code⁵ **Portion** Office Document Number⁴ Applicant MM-DD-YYYY *English Language

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				Application Number	10/002,745		
INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Filing Date	November 2, 2001 Toshio UENO		
				First Named Inventor			
				Group Art Unit	2153		
				Examiner Name	Philip J. Chea		
Sheet 2		of	2	Attorney Docket Number	01703/LH		
			ŀ	ON PATENT LITERATURE DOC	UMENTS		
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		Partic	SANES, Christina "Complaints are hidden treasure"; 9/1993; Journal for Quality & Participation Vol. 16, No. 5; Pages 78-82; ISSN: 1040-9602, Dialog Files 15, Accession No. 00772294.				
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